

April 30th, 2020

Dear BCFHRS families and community partners,

We at BCFHRS continue to monitor the status of the COVID–19 pandemic and have taken several steps to maintain a safe working environment for our families and staff in an effort to sustain our operations.

Below is a brief update of some of the measures we've temporarily implemented:

- All in-person groups, events/activities have been cancelled until the end of August, 2020.
- All travel that includes flights and ferries that are required for outreach services have been cancelled until the end of August, 2020.
- Work from home and online capabilities for all BCFHRS staff.
- Coordinating delivery of services and support to our families and community partners via various tele-practice options.
- Providing our staff, families and community partners with information and best practices to prevent the spread of any illness.

We will do our very best to deliver uninterrupted essential services to all our families. Please do not hesitate to contact me if you have questions or concerns.

Sincerely,



Noreen R. Simmons
Executive Director

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